

- Repair
- Return
- Supplies

Please enclose one completed form per item and pre-register the consignment by e-mail to EROWA techsupport@erowa.com.

To:
 EROWA AG
 Grabmattenstrasse 11
 Delivery Dock
 CH-6233 Büron
 Tel.: +41 (0)41 935 11 11
 Fax: +41 (0)41 935 12 00
techsupport@erowa.com

From:

EROWA Invoice No:
EROWA Confirm. No:
Final customer, Project:

Contact person in Büron: **Sender**
 Contact person:
 E-Mail:
 Tel:

- ⇒ Returns with entitlement to credit only in as-new condition and in original packaging.
- ⇒ Complaints must be made within 90 days of the invoice date.
- ⇒ We reserve the right to charge a contribution towards expenses of CHF 150 per hour for cost estimates without subsequent repair, incorrect orders, repackaging and checking of items or return delivery of unused material.
- ⇒ We reserve the right to charge an express surcharge of CHF 400.00 for express repairs.

Product name	Article number (ER-Nr)
Serial Nr. Product / Handling Device S/N: /	Number of parts

Information on the return: A precise description must be completed.

<input type="checkbox"/> Product defective	
<input type="checkbox"/> Incomplete delivery	
<input type="checkbox"/> Incorrect delivery	
<input type="checkbox"/> Incorrect order	
<input type="checkbox"/> Consignment	
<input type="checkbox"/> Quality / complaint	
<input type="checkbox"/> Other reason	
<input type="checkbox"/> Cost estimate?	<input type="checkbox"/> Yes <input type="checkbox"/> No

Customer	
Date:	Signature: