

- Repair
- Return
- Supplies

Please enclose one completed form per item and pre-register the consignment by e-mail to EROWA info@erowa.co.jp.

To:
EROWA Nippon Ltd.
 2-6-4, Shibadaimon,
 Minato-ku
 105-0012 Tokyo
 Tel.: +81 3 3437 0331
 Fax: +81 3 3437 0353
info@erowa.co.jp

From:

EROWA Invoice No:
EROWA Confirm. No:
Final customer, Project:

Contact person EROWA: **Sender**
 Contact person:
 E-Mail:
 Tel:

- ⇒ Returns with entitlement to credit only in as-new condition and in original packaging.
- ⇒ Complaints must be made within 90 days of the invoice date.
- ⇒ We reserve the right to charge a fee for cost estimates without subsequent repair, incorrect orders, repackaging and checking of items or return delivery of unused material.
- ⇒ We reserve the right to charge an express surcharge for express repairs.

Product name	Article number (ER-Nr)
Serial Nr. Product / Handling Device S/N: /	Number of parts

Information on the return: A precise description must be completed.

<input type="checkbox"/> Product defective	
<input type="checkbox"/> Incomplete delivery	
<input type="checkbox"/> Incorrect delivery	
<input type="checkbox"/> Incorrect order	
<input type="checkbox"/> Consignment	
<input type="checkbox"/> Quality / complaint	
<input type="checkbox"/> Other reason	
<input type="checkbox"/> Cost estimate?	<input type="checkbox"/> Yes <input type="checkbox"/> No

Customer	
Date:	Signature: