

- Repair
- Return
- Supplies

Please enclose one completed form per item and pre-register the consignment by e-mail to EROWA [techsupport@erowa.com](mailto:techsupport@erowa.com).

**To:**  
 EROWA AG  
 Grabmattenstrasse 11  
 Delivery Dock  
 CH-6233 Büron  
 Tel.: +41 (0)41 935 11 11  
 Fax: +41 (0)41 935 12 00  
[techsupport@erowa.com](mailto:techsupport@erowa.com)

**From:**  
  
**EROWA Invoice No:**  
**EROWA Confirm. No:**  
**Final customer, Project:**

Contact person in Büron: **Sender**  
 Contact person:  
 E-Mail:  
 Tel:

- ⇒ Returns with entitlement to credit only in as-new condition and in original packaging.
- ⇒ Complaints must be made within 90 days of the invoice date.
- ⇒ We reserve the right to charge a contribution towards expenses of CHF/EUR 200 per hour for cost estimates without subsequent repair, incorrect orders, repackaging and checking of items or return delivery of unused material.
- ⇒ We reserve the right to charge an express surcharge of CHF/EUR 400.00 for express repairs.

Product name	Article number (ER-Nr)
Serial Nr. Product / Handling Device S/N: /	Number of parts

**Information on the return: A precise description must be completed.**

<input type="checkbox"/> Product defective	
<input type="checkbox"/> Incomplete delivery	
<input type="checkbox"/> Incorrect delivery	
<input type="checkbox"/> Incorrect order	
<input type="checkbox"/> Consignment	
<input type="checkbox"/> Quality / complaint	
<input type="checkbox"/> Other reason	
<input type="checkbox"/> Cost estimate?	<input type="checkbox"/> Yes <input type="checkbox"/> No

<b>Customer</b>	
Date:	Signature: